

# MANAGEMENT SYSTEM CERTIFICATE

Certificate No:  
86258-2010-AQ-SWE-UKAS

Initial certification date:  
29 November 2010  
Expiry date of last certification cycle:  
31 December 2018  
Date of last recertification:  
26 October 2018

Valid:  
10 January 2019 - 31 December 2021

This is to certify that the management system of

## DGC Access AB

Sveavägen 145, 113 46, STOCKHOLM, Sweden  
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:  
**ISO/IEC 20000-1:2011**

This certificate is valid for the following scope:

**The service management system supporting the provision of data communication and telephony services and Infrastructure, Platform and Software as a service provided to customers from Stockholm and provision of Infrastructure as a Service to customers from Örebro and Göteborg, all in accordance with the service catalogue.**

Place and date:  
London, 11 January 2019



For the issuing office:  
DNV GL – Business Assurance  
4th Floor, Vivo Building, 30 Stamford  
Street, London, SE1 9LQ, United Kingdom



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Erië Koek  
Management Representative

Certificate No: 86258-2010-AQ-SWE-UKAS  
Place and date: London, 11 January 2019

## Appendix to Certificate

### DGC Access AB

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
DGC Access AB	Vasagatan 10, 702 10, OREBRO, Sweden	The service management system supporting the provision of data communication and telephony services and Infrastructure, Platform and Software as a service provided to customers from Stockholm and provision of Infrastructure as a Service to customers from Örebro and Göteborg, all in accordance with the service catalogue.
DGC Access AB	Ekonomivägen 4, 436 33, ASKIM, Sweden	The service management system supporting the provision of data communication and telephony services and Infrastructure, Platform and Software as a service provided to customers from Stockholm and provision of Infrastructure as a Service to customers from Örebro and Göteborg, all in accordance with the service catalogue.
DGC Access AB	Sveavägen 145, 113 46, STOCKHOLM, Sweden	The service management system supporting the provision of data communication and telephony services and Infrastructure, Platform and Software as a service provided to customers from Stockholm and provision of Infrastructure as a Service to customers from Örebro and Göteborg, all in accordance with the service catalogue.